## Doyle, Dan

From:MacDonald, DavidSent:Wednesday, September 21, 2011 9:00 AMTo:AfterIreneCT

Subject: FW: CL&P response to damage caused by Irene

From: MIKLOS KOLESZAR [mailto:koleszar@prodigy.net] Sent: Tuesday, September 20, 2011 9:44 PM To: MacDonald, David Subject: CL&P response to damage caused by Irene

It is my opinion that the time it took to bring everyone back on line was longer than it should have been because of the lack of coordination between the CL&P crews and the "tree" crews. A two-man tree crew (from out of state) arrived at my street at approximately 1:00 P.M. in the afternoon and sat there for almost five hours!! waiting for the CL&P electric crew to assess the damage and turn off the power to allow the tree crew to remove the downed tree. This type of thing happened at other locations according to stories I have heard from friends from various other towns. Had the coordination been better, the job of bringing everyone back on line probably would have been completed at least a day sooner. Mickey Koleszar, Wilton